

American Lamb Board Sales Presentation

Marketing Fresh, Local Homegrown Flavor
To Hispanic Lamb Lovers



Sales Presentation Agenda

- 1. The Hispanic Market Opportunity
- 2. Main Objectives
- 3. Common Lamb Preferences
- 4. Unique Barriers and Opportunities
- 5. How to Reach Hispanic Consumers
- 6. Messaging Cues
- 7. Key Tactics
- 8. Seasonal Merchandising Calendar



Why Hispanic Consumers? The Hispanic Market Opportunity



- Over 54 million Hispanics in the US with nearly \$1.2 trillion spending power
- Spend 15-20% more of disposable income on groceries
- Shop for food more frequently
- More likely to cook from scratch at home and for larger families
- One of the largest lamb-buying segments, and most likely Mexican



Tapping into the Hispanic Market Main Objectives



Business Objective:

Increase consumption of American lamb among Hispanic Americans

Marketing Objectives:

Educate Hispanic consumers about the benefits of American lamb in order to:

- Increase the value perception of American lamb
- Build preference for purchasing American versus imported lamb when shopping to prepare home meals
- Encourage more frequent preparation of lamb for home-cooked meals

Messaging Objective

We want Hispanic consumers to **ask for fresh, local, homegrown flavor** each time they are at the counter.

Marketing to Hispanic Lamb Lovers Common Lamb Preferences



- Hispanic lamb purchases tend to be price-driven, resulting in preference for less-expensive, older cuts
- Less concerned with origin of lamb or freshness
- One of the most popular cuts desired is shoulder
- Look for meat that looks and smells fresh
- Believe that redder meat indicates quality
- Look for USDA-approved certifications and labels
- · Look for the expiration date on the package



Overcoming Unique Barriers: How to Reach Hispanic Consumers



Barrier

- Hispanics who shop at a butcher do so because they believe meat is fresher
- Belief that lamb is too expensive
- Typically use lamb only for traditional cooking recipes
- The belief that lamb preparation is labor intensive
- Don't know or care about the origin of the lamb they purchase

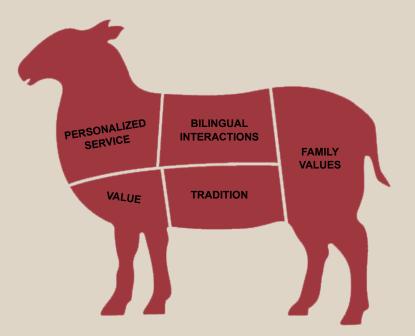
Opportunity

- Promote packaged American lamb with on-pack or in-store education, and information about American lamb's freshness and locality
- Redefine value with themes that resonate: freshness and health
- Provide American lamb recipes that encourage everyday preparation with familiar cuts and ingredients
- Provide pre-prepared foods and cooking recipes that make casual American lamb preparation easy
- Use signage and on pack messaging that details how American lamb's familyowned locality results in fresher, more succulent lamb

Increasing Engagement and Loyalty: How to Reach Hispanic Consumers



Hispanic consumers do not want to be sold to, they want to connect with brands that embrace their culture



Family is the most self-defining factor in a Latina shopper's life. Retailers must help her feel good about what she serves her family.

Marketing to Hispanic Lamb Lovers Cultural Considerations





- Don't lump all Hispanic consumers into the same category (e.g. Mexican); identify if they are Mexican, Puerto Rican, Caribbean or Latin American and communicate accordingly.
- Don't assume that all Hispanic consumers want to be communicated with in Spanish
- Don't simply translate all the general market communications and ads into Spanish. Hispanic consumers are bilingual and majority consumes media in both English and Spanish
- Don't feed into stereotypes: avoid sombreros, fiestas, mariachis, rancheros in your marketing communications.
- Don't hide behind signage and marketing collateral, resulting difficulties for Hispanic consumers to learn more about American lamb



- Make yourself aware of your local area's unique Hispanic composition, its language idioms, holidays and traditions
- Offer the option for a Spanish or English conversation with bilingual materials
- Ensure that concepts, ideas and translations are appropriate for your specific market
- Use shared values when marketing to diverse Hispanics: love of family and community, and optimism in life; being happy.
- Educate retailers and butchers about American lamb's benefits for Hispanic consumers. Provide resources for consumers to learn more through phone numbers and website

Marketing to Hispanic Lamb Lovers Messaging Cues



The main message we want to communicate to Hispanic consumers is: *American lamb* is superior to imported lamb because it's raised with **fresh**, **local homegrown goodness**.

Consider additional flavor, family and freshness messaging cues to build value when developing marketing materials, signage or educational collateral targeted at the Hispanic segment.



American Lamb is Flavorful

Sheep are raised on nutrient-dense diets rich in fresh, young grasses and other forage resulting in a leaner, more delicate-tasting lamb meat.



American Lamb is Raised by Families

It's a family affair: more than 80,000 family farmers raise healthy, American lamb across every state in the US.



American Lamb is Fresh

10,000 miles fresher than imported lamb, American lamb is local and never frozen, resulting in a milder, more succulent, and tender lamb.

Marketing to Hispanic Lamb Lovers Key Tactics



Messaging to Hispanics with relevant materials in high engagement areas demonstrates commitment and understanding to the community.

- On-pack and in-store bilingual recipes with familiar ingredients and preparations
- USDA on-pack label guarantees
- In-store samples of lamb prepared in non-traditional ways with familiar ingredients
- Convenient pre-packaged and pre-prepared lamb packs
- In-store information detailing which cuts are best for particular dishes
- Information about the health benefits of fresh American lamb
- (Bilingual) signage that indicates today's 'fresh cuts' and USDA approval
- Promote less-expensive cuts as a point-of-entry

✓ Ensure messaging communicates the *fresh*, *homegrown flavor* of American Lamb.













Marketing to Hispanic Lamb Lovers Key Tactics



Consider cross-marketing popular Hispanic brands or including popular Hispanic products into recipes and tips. Well-known brands include:













The Right Cut at the Right Time Seasonal Merchandising



Lamb is not currently consumed daily by the Hispanic community. It is, however, valued for special events, holidays, and other celebrations

	New Year's Day/New Year's Eve (Ano Nuevo)	Jan 1	Latin America	
Hispanic Holidays	The Day of the Three Kings (Dia de Los Reyes Magos)	June 6	Latin America	For holidays, the Hispanic market prefers the higher quality cuts from fresh non-frozen young animals weighing 25 to 45 pounds fresh carcass weight, although it will vary by holiday and culture. When providing recipes and meal tips, keep fresh, seasonally available ingredients in mind.
	Birthdate of Benito Juarez	Mar 21	Mexico	
	Birthdate of Cesar Chavez	Mar 31	Mexico	
	Holy Week (La Semana Santa)	Mar 29-Apr 5	Latin America	
	Cinco de Mayo	May 5	Mexico	
	Day of the Mothers (Dia de Las Madres)	May 10	Mexico/Latin America	
	Mexican Independence Day	Sept 16	Mexico	
	Day of the Dead/All Souls Day (El Dia de los Muertos	Nov 2	Mexico, Central America	
	Anniversary of the 1910 Revolution	Nov 20	Mexico	
	Feast Day of Our Lady of Guadelupe (Dia de la Virgen de Guadelupe)	Dec 12	Mexico	
	Las Posadas	Dec 16-24	Mexico, Latin America	
	Christmas Eve/Christmas (La Nochebuena y La Navidad)	Dec 24-25	Mexico, Latin America	
American Holidays	Cinco de Mayo	May 5	EVERYDAY RECIPES	Popular Hispanic Lamb Dishes include: Roasts using rib and shoulder chops, bone-in leg and shoulder, rack Braised dishes using shoulder chops and meat Grilled kabobs using shoulder
	Mother's Day	May 10, 2015		
	Father's Day	June 21, 2015		
	4 th of July	July 4, 2015		
	Other celebrations include weddings, birthdays and births			Meat was a sing shoulder meat Stews using shoulder meat and shanks, often mutton